

POWER PLATE UK

LIMITED HOME WARRANTY

The new equipment that you have bought carries a manufacturer's limited warranty granted by Power Plate International Limited ("PPUK") and is valid for all addresses in the UK. This limited warranty covers manufacturing flaws that occur and labour that is required during the warranty period. PPUK will, at its discretion, either repair, rebuild or replace the faulty part or equipment in accordance with the terms set forth below. Nothing in this warranty is intended to restrict or replace your statutory rights.

IMPORTANT: PRODUCT REGISTRATION REQUIRED

We at PPUK want to develop our products and services continuously according to the needs and wishes of our customers. For this reason, in order to benefit from the terms of this warranty, we kindly ask you to **complete the registration card and send it to us as soon as possible**, preferably within ten (10) days of purchasing your Power Plate® my-series product (my5™ model or my3™ model) or Power Plate® pro-series product (pro5™ model or pro5 AIRdaptive™ model). If registration is intended, it must be made within two (2) months of the date of purchase. Please fill in all fields to ensure that we can service you as efficiently as possible.

1. WARRANTY TERMS

- 1.1 This owner's limited warranty is only valid, if the item is used in a **home environment**, i.e. only members of the family for whom the equipment is purchased use the equipment.
- 1.2 This owner's limited warranty only applies to use of the Power Plate® products and covers the materials and parts needed to repair, rebuild or replace the equipment, at PPUK's option, for a period of three (3) years and the cost of labour needed to repair, rebuild or repair the equipment for a period of three (3) years.
- 1.3 This owner's limited warranty does **not apply to any commercial use** made of the item
- 1.4 The warranty period commences from the date on which the original buyer purchases the equipment; warranty repairs will not extend the warranty period.

2. WARRANTY RESTRICTIONS

- 2.1 This owner's warranty only covers the following:
 - 2.1.1 Flaws caused by materials or labour in the equipment that existed when the equipment was originally assembled.
 - 2.1.2 Faults that occur in normal use as defined in the owner's manual, and providing that PPUK's instructions on installation, maintenance and use have been followed.
 - 2.1.3 The original purchaser of the equipment who holds an original proof of purchase.
- 2.2 This warranty does not extend to or cover any of the following:
 - 2.2.1 Equipment or components that have been modified without the consent of PPUK.

- 2.2.2 Faults resulting from natural wear and tear, use in conditions for which the equipment is not intended, corrosion, or damage incurred during loading or shipping not provided by PPUK, or by accident, fire, flood, war or acts of God.
- 2.2.3 Maintenance activities, such as cleaning, lubricating or normal checking of parts; or installation procedures that customers can do themselves and that do not require dismantling/reassembling the equipment.
- 2.2.4 Damage or equipment failure caused by (i) electrical wiring not in compliance with applicable electrical codes; (ii) electrical wiring not in compliance with the owner's manual; or (iii) electrical wiring that has not been maintained as outlined in the owner's manual.
- 2.2.5 Repairs performed by someone other than an authorised PPUK representative.
- 2.2.6 Repairs due to limitations or corrections in the equipment's software.
- 2.2.7 Repairs to consumable or cosmetic items, e.g., grips, seals or labels.
- 2.2.8 Repairs performed on equipment missing a serial number or with a serial tag that has been altered or removed.
- 2.2.9 Service calls to correct installation of the equipment or instruct owners on how to use the equipment.
- 2.2.10 Pick-up, delivery, or freight charges involved with repairs.
- 2.3 Despite continuous quality control, faults or operating errors in equipment may result from individual components. Delivering the complete piece of equipment for repair is often unnecessary, because the flaw can usually be fixed by replacing just the faulty part. It is preferable that you make any inquiries about the warranty directly to your PPUK retailer or to PPUK.

3. **WARRANTY DISCLAIMER**

- 3.1 While we aspire to be responsive to your specific needs and questions, we do not assume responsibility for any specific use or application of any products, including, but not limited to, compatibility with other equipment and fitness programs or regimens used by you or recommended to or by you. All statements, technical information or recommendations relating to Power Plate® products are based upon information believed to be reliable, but do not constitute a guaranty or warranty. Nothing in this warranty is intended to restrict or replace your statutory rights.

**TO ARRANGE SERVICE FOR YOUR POWER PLATE® PRODUCT
PLEASE CONTACT SERVICE AT 020 7586 7200
OR EMAIL SERVICE AT SERVICE.UK@POWERPLATE.COM**



PLEASE COMPLETE AND MAIL

BACK TO:

Power Plate International Ltd.
9A Utopia Village
7 Chalcot Road
London NW1 8LH
United Kingdom

Name of Owner: _____

Address: _____

City: _____

Postal Code: _____

Phone Number: _____

Serial Number: _____

Date of Purchase: _____

Purchaser's Signature: _____