

# POWER PLATE NORTH AMERICA INC. LIMITED WARRANTY

Consumers have legal rights in accordance with the Magnuson-Moss Act concerning consumer goods and this limited warranty does not restrict these rights. The new equipment that you have purchased carries a manufacturer's limited warranty granted by **POWER PLATE NORTH AMERICA INC.** ("PPNA"). This limited warranty covers manufacturing defects that occur and labor that is required during the warranty period. PPNA will, at its discretion, either repair, rebuild or replace the faulty part or equipment in accordance with the terms set forth below.

## **WARRANTY TERMS**

This owner's limited warranty is only valid if the item is used in an environment approved by PPNA for that particular equipment. PPNA distinguishes three operating environments:

1. **Home.** The equipment is used only in a residential environment. Only members of the family for whom the equipment is purchased use the equipment.
2. **Light Commercial.** The equipment is used by a limited user group. The manner and environment of usage is similar to home or controlled testing use, for example, in schools, hotels, housing organizations, companies, etc.
3. **Commercial Fitness Center.** The equipment is accessible without limitations by exercisers in a commercial fitness center. The usage does not have to be controlled.

This owner's limited warranty applies to all the Power Plate® products, including the Power Plate® my3™ model, my5™ model, my7™ model, pro5™ model, pro5 AIRdaptive™ model, pro5 High Performance™ model and pro6™ model.

- A. **Power Plate® my3™ and my5™ Products.** This owner's warranty for the Power Plate® my3™ model and my5™ model only applies to use of the Power Plate® products in the home. This warranty covers the materials and parts needed to repair, rebuild or replace the equipment, at PPNA's option, for a period of two (2) years and the cost of labor needed to repair, rebuild or replace the equipment for a period of one (1) year.
- B. **Power Plate® my7™ Product.** This owner's warranty for the Power Plate® my7™ model only applies to use of the Power Plate® my7™ product in the home or light commercial centers. This warranty covers the materials and parts needed to repair, rebuild or replace the equipment, at PPNA's option, for a period of two (2) years, the cost of labor needed to repair, rebuild or replace the equipment for a period of two (2) years, and repair, rebuild or replace the LCD touchscreen for a period of one (1) year.
- C. **Power Plate® pro5™, pro5 AIRdaptive™, pro5 High Performance™ and pro6™ Products.** This owner's warranty for the Power Plate® pro5™ model, pro5 AIRdaptive™ model, pro5 High Performance™ model and pro6™ model only applies to use of the Power Plate® products in a home, light commercial or commercial fitness center. This warranty covers the materials and parts needed to repair, rebuild or replace the equipment, at PPNA's option, for a period of two (2) years and the cost of labor needed to repair, rebuild or replace the equipment for a period of two (2) years.

The warranty period commences from the date on which the original buyer takes possession of the equipment. Warranty repairs will not extend the warranty period.

### **WARRANTY RESTRICTIONS**

This owner's warranty only covers the following:

- a. Defects caused by materials or labor in the equipment that existed when the equipment was originally assembled.
- b. Defects that occur in normal use as defined in the owner's manual, and providing that PPNA's instructions on installation, maintenance and use have been followed.
- c. The original purchaser of the equipment who holds an original proof of purchase.

This warranty does not extend to or cover any of the following:

- a. Equipment or components that have been modified without the consent of PPNA.
- b. Defects resulting from natural wear and tear, use in conditions for which the equipment is not intended, corrosion, or damage incurred during loading or shipping not provided by PPNA, or by accident, fire, flood, war or acts of God.
- c. Maintenance activities, such as cleaning, lubricating or normal checking of parts, or installation procedures that customers can do themselves and that do not require dismantling/reassembling the equipment.
- d. Damage or equipment failure caused by (i) electrical wiring not in compliance with applicable electrical codes, (ii) electrical wiring not in compliance with the owner's manual or (iii) electrical wiring that has not been maintained as outlined in the owner's manual.
- e. Repairs performed by someone other than an authorized PPNA representative.
- f. Repairs due to limitations or corrections in the equipment's software.
- g. Repairs to consumable or cosmetic items, e.g. grips, seals, labels or rubber components.
- h. Repairs performed on equipment missing a serial number or with a serial tag that has been altered or removed.
- i. Service calls to correct installation of the equipment or instruct owners on how to use the equipment.
- j. Pick-up, delivery or freight charges involved with repairs.

PPNA MAKES NO EXPRESS WARRANTIES OR CONDITIONS BEYOND THOSE STATED IN THIS OWNER'S WARRANTY. PPNA DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR CONDITIONS, SO THIS LIMITATION MAY NOT APPLY TO THE USER OR OWNER.

PPNA'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN THE EQUIPMENT IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS OWNER'S WARRANTY. THESE WARRANTIES GIVE THE USER OR OWNER SPECIFIC LEGAL RIGHTS, AND THE USER OR

OWNER MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE (OR JURISDICTION). PPNA DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING EXCLUSION OR LIMITATION MAY NOT APPLY TO THE USER OR OWNER.

Despite continuous quality control, defects or operating errors in equipment may result from individual components. Delivering the complete piece of equipment for repair is often unnecessary, because the defect can usually be fixed by replacing just the faulty part. It is preferable that you make any inquiries about the warranty directly to your PPNA retailer or to PPNA.

### **REGISTRATION**

We at PPNA want to develop our products and services continuously according to the needs and wishes of our customers. For this reason, we kindly ask you to complete the Product Registration online as soon as possible, preferably within ten days of purchasing the equipment, at:  
[www.powerplate.com/us/products/product-registration](http://www.powerplate.com/us/products/product-registration).

To arrange service for your Power Plate® product,  
please contact service at 1-877-87-PLATE  
or visit us on the web at [www.powerplate.com](http://www.powerplate.com)